

IMPORTANT

TROUBLE SHOOTING IN THE CASE OF POOR PRINT QUALITY:

To clean the print heads automatically:

1. From the home screen:

Press  and select the path: **INK CARTRIDGE** **CLEANING PROCESS**

2. Press and select the path: INK CARTRIDGE CLEANING PROCESS

The cleaning starts automatically.

To clean the print heads manually:

1. Open the cover: the ink cartridge moves to the replacement position.
2. Press down on the back of the ink cartridge to disengage it.
3. Lift out the ink cartridge.
4. Clean the heads with alcohol wipe or soft damp cloth.
5. Cover the print heads of the cartridge with a wipe and shake vigorously to force ink into the print heads.
6. Clean the inside of the machine where the cartridge print heads meet the machine with the alcohol wipe.
7. Put the cartridge back in place. Close the base cover.



For tech support, call (866)-541-7627

Please call us before reaching out to Quadient

Postal supplies for your Quadient™ IX-3™
Postage Meter & IX-5™, IX-7™ Series
Mailing System



RPS/357 Compatible Red Ink Cartridge IXINK357



MT1N1000 or RPS/9004010 Compatible Adhesive Labels
MT2N1000 or RPS/9004020 Compatible Adhesive Labels -
Double



RPS/601-0 Compatible Sealing Solution (4-16 oz bottles)
RPS/GAL Compatible Sealing Solution (1 gallon jug)
RPS/10 Liter Compatible Sealing Solution (2.5 gal Cubetainer)
RPS/605-0 Compatible Sealing Solution (5 gal Cubetainer)
RPS/Seal Kit (2 half gal bottles of concentrate for 50 gal Drum)



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